

**C.C.E. Central Dispatch Authority
Board of Directors
MEETING LOCATION
1694 US 131 Hwy
Petoskey, MI 49770**

MINUTES

June 6, 2019

BOD MEMBERS PRESENT

Michael Cain, Chairman
John Wallace, Vice Chair
Marcia Rocheleau
Harold Koviak
Rob Straebel
Victor Sinadinovski
Pat Ball
Bill Dohm

REPRESENTING

Charlevoix County Cities and Villages
Cheboygan County Board of Commissioners
Cheboygan County Townships
Cheboygan County Townships (Alt)
Emmet County Cities and Villages (Alt)
Emmet County Cities and Villages
Emmet County Townships
Emmet County Townships (Alt)

BOD MEMBERS ABSENT

Chris Christensen
Shirley Roloff
Mark Heydlauff
Lyon Stephens
Todd Sorenson
Mike Newman
Bill Shorter, Secretary
David White

REPRESENTING

Charlevoix County Board of Commissioners
Charlevoix County Board of Commissioners (Alt)
Charlevoix County Cities and Villages (Alt)
Charlevoix County Townships
Charlevoix County Townships (Alt)
Cheboygan County Board of Commissioners (Alt)
Emmet County Board of Commissioners
Emmet County Board of Commissioners (Alt)

911 COMMITTEE MEMBERS

Kevin Shepard
Jeff Lawson
John Calabrese
Becki King
Bob Engel

REPRESENTING

Charlevoix County Administrator
Cheboygan County Administrator - Absent
Emmet County Administrator
Fiscal Officer
Civil Counsel

OTHERS PRESENT

Kyle Knight
Matt Breed
Al Welsheimer
Randy Weston
Eric Seelye
Joe Helsley
Chuck Vondra
Todd Ross

REPRESENTING

Harbor Springs Police Dept.
Petoskey Public Safety
TAC Liaison
Emmet County EMS
Empiric Solutions
Empiric Solutions
Charlevoix County Sheriff's Dept
Cheboygan County Sheriff's Dept.

Pam Woodbury
Rob Jerman
Candace Pierce

CCE Central Dispatch
CCE Central Dispatch
CCE Central Dispatch

Call to Order: Chairman Michael Cain called the meeting to order at 3:30 PM.

Pledge of Allegiance

Attendance: See above

Public Comment: Victor Sinadinowski, the new Harbor Springs City Manager was introduced to the board.

Correspondence: Ms. Woodbury was just informed that Charter Communications will not renew or upgrade CCE 911 current services. They will allow us to stay connected, as long as we are actively looking for another service provider. Charter Communications currently handles all of our Internet Fiber and 911 Phone service. Sheriff Vondra asked to stay updated, because his building is also connected through Charter and this will seriously affect them.

AGENDA #6: Auditor Bids – Action item

Ms. Woodbury introduced the board to Joe Verlin from Gabridge & Company, who was listening in via conference call during the board meeting. She discussed the multiple bids received and said she liked that Gabridge & Company was significantly lower than the other bids, and has already serviced a Multi-County Dispatch Center. They will also provide CCE staff with BS&A support, as needed. Ms. Woodbury asked the board to approve her recommendation to utilize Gabridge & Company for the next 3 year agreement.

Motion made by Mr. Wallace, with Support from Ms. Rocheleau to Approve the recommended Auditing company, Gabridge & Company CPA, as presented.

Rollcall

Ayes; Wallace, Ball, Cain, Rocheleau, Straebel

Nays; None

Motion carries by rollcall vote.

AGENDA #7: Mobile Computer Terminal (MCT) Network – Issue and proposed solution

Ms. Woodbury said the TAC Committee has met multiple times on this issue, and she wanted to share a Power Point with the board. She explained there will not be a vote on this and that it was strictly for discussion purposes. Mobile Computer Terminals (MCT's), are located inside the vehicles. The information comes from Dispatch first, but is sent over on the MCT's to the vehicles. They provide GPS tracking for each vehicle, so we know where each vehicle is, at all times. The current system is outdated software that is no longer serviceable, obsolete and will not be CJIS compliant by the end of the year. The hardware alone is not CJIS compliant, there is no redundancy, and if this hardware fails, there is no replacement available for this system. The TAC Committee, along with Ms. Woodbury, would like to recommend the

LTE Network. This network is already CJIS compliant, faster, more reliable, and would allow us to send the Smart 911 profile information, such as a picture, right to the vehicle. Because we have to move off of this system when we decommission the VHF system anyway, we would like to make the move sooner, rather than later. In order to do this, the departments have to upgrade to LTE modems, and install an external antenna on their vehicles. Previous administration purchased 12 MCT's with data packages through Verizon, and paid for the monthly fees. CCE would purchase the licenses and pay for the data, and the agencies will have to purchase the hardware equipment. We need everyone moved onto the LTE by 1/1/2020 and CJIS compliant. Further discussion took place.

AGENDA #8: Computer Aided Dispatch, Jail Management System, Records Management System (CAD/JMS/RMS) – Issues and proposed solution

Ms. Woodbury started with a little history of the CAD Service. CAD hasn't been updated in years, and required new servers first. Once the new servers were installed, the CAD software was updated and it has been nothing but trouble ever since. Central Square will not be updating or supporting the current CAD system, and they have encouraged us to move over to their newest CAD system. Empiric Solutions has done everything they can to keep CCE's CAD operating over the past several months, but they cannot continue to do this much longer. Ms. Woodbury, as well as the TAC Committee would like to suggest that we start researching options for a new CAD system, and have them present our board with their product. Mr. Gaylord from Charlevoix County Sheriffs Department has done plenty of research and likes a product by a company named Zuerker, which is also owned by Central Square.

Mr. Wallace said we need to discuss the capital and expenditures budget. Mr. Cain asked when this would come back to the board. Ms. Woodbury said 3-4 months if we could have the research done. She would also like to travel and see the products live, not just go off the demo products. Mr. Vondra said the system as it is now, is completely unacceptable. He said it is more urgent than even Ms. Woodbury has stated. He went on to say his department cannot book people into the jail (JMS), and they cannot provide insurance information after a deadly accident, because of all the issues with the system, and it's unacceptable and something has to be done. Further discussion continued.

ROUNDTABLE

Cain – Nothing

Sinadinowski - Nothing

Vondra – Nothing

Wallace – Nothing

Straebel - Nothing

Rocheleau – Nothing

Koviak - Nothing

Ball – Nothing

King – Nothing

Dohm - Nothing

Woodbury – Nothing

ADJOURNMENT

Meeting adjourned by Mr. Cain at 4:29 PM.

Respectfully submitted by Candace Pierce